

## Payment Card Industry Data Security Standard (PCI DSS)

### Awarded to:

**Civica UK Ltd**

Level 1 Service Provider

### Service(s) Covered:

Internet/ e-commerce

IVR

Payment Gateway/ Switch

Applications/ Software



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Director, EMEA Global Compliance and Risk Services

This is to certify that Civica UK Ltd has successfully completed an assessment by SecureTrust against the Payment Card Industry Data Security Standard v 3.2.1.

#### Conditions of issuing:

1. SecureTrust has issued this certificate to indicate that Civica UK Ltd's card holder environment has been provisionally validated against the Payment Card Industry Data Security Standard v3.2.1. as of the Date of Compliance as stated below.
2. This certificate is subject to validation conditions as laid out within the PCI DSS audit and assessment procedures and is subject to final acceptance by the relevant acquirer and/or card scheme(s). Any queries please contact SecureTrust at Compliance-QA@SecureTrust.com. This certificate covers a one-year period beginning from the Date of Compliance.
3. This certificate shall not warrant or guarantee to any third party that Civica UK Ltd's card holder environment is invulnerable to attack or compromise. Accordingly, in no event shall SecureTrust be liable to any third party in the event of loss or damage caused by any failure or breach of Civica UK Ltd's systems or payment applications.
4. This certificate is issued by SecureTrust as a commercial representation of work complete and is not officially sanctioned by either the SSC or any card scheme making up said body.